

INFORMATION IN RELATION TO COVID-19 (Coronavirus) 29.5.2020



Dear Member,

Once again, thank you for your continued patience and co-operation in observing the Covid19 conditions. Your compliance with the restrictions has enabled us to keep the course open, albeit with modified playing conditions.

The good news is that from Monday 1st June we will reopen the clubhouse under strict government guidelines, which our GM Andrew has outlined below. I must stress that these conditions must be strictly observed. Our priority continues to be the safety and well-being of our members, visitors and guests but apart from that, there are serious penalties for breaches of the guidelines including a fine of \$55,000 for the club and immediate closure. We have been informed that authorities will conduct both overt and covert inspections to ensure compliance.

The current restrictions in and around the pro shop and on the course will continue until further notice.

Once again we are entering uncharted waters with these new guidelines so we ask you to be patient and follow directions of staff who will be there to assist you and ensure you can again enjoy the clubhouse facilities.

CLUBHOUSE PROCEDURES EFFECTIVE 1/6/20

Firstly, I would like to extend a special Thank You to all the staff who have worked these past 2 months providing Members and Visitors with a welcome smile and fantastic service whilst meeting all the daily challenges we all now face. To the Bar staff, who some of you would have seen around the course either mulching the gardens, on whipper snippers and driving the truck and loader what a great job you have done. Who would have thought your uniform would have involved ear muffs a couple of months ago. It goes without question the course is in the

best condition ever and given the amount of golf people are playing there is no doubt the word is out that Cumberland is the place to play golf and become a member.

The clubhouse will open 10 am Monday June 1st with Harmony to re-open Thursday 4th and whilst we are all excited to welcome everyone back, as the President mentioned, there will be strict guidelines that **Must** be adhered to.

1. All service will be at your table, you are not permitted to be served from the Bar. This also applies to the restaurant

2. No more than 50 people will be permitted in the members lounge or dining room. For clarity each of these areas can have 50 people

3. Access to the clubhouse will be via the front entry only, each person (except children) will be required to provide their name and contact details at the time of entry. This requirement is per visit

4. A dedicated member of staff will be wearing a Hi Vis Vest and their role will be as a CovidSAFE Marshall who will be enforcing Social Distancing. This role is a regulatory requirement and anyone who does not follow their instructions or intentionally breaches the rules will be removed from the premises.

5. Whilst we will not be checking temperatures, staff will be monitoring for symptoms and we will be following the guidelines provided by Clubs NSW stating that "Patrons displaying symptoms Must be denied entry or asked to leave and in all cases, the individual should be directed to seek a test for the virus".

6. Takeaway beer sales for the golf course will be via a service area via the rear door of the members lounge

All the wonderful staff are looking forward to saying hello and catching up but this will be done in a way to protect the health and wellbeing of everyone and to ensure the club remains open.

Denis Clifford Club President

Andrew Laplain General Manager